

# BEHAVIORAL & MENTAL HEALTH Elko Area Resource Guide







# **NEVADA HEALTH CENTERS**



# Your home for family healthcare

- Family medicine
- Women's health
- OB/prenatal care
- Dentistry
- Mental / behavioral health
- Integrated healthcare
- And more!



# New patients welcome

If you're a woman over 20 make sure you are up-to-date on your preventative screenings

# Our caring providers are ready to serve you

and we may be able to see you virtually, using your Internet-connected smartphone, tablet, or computer.

To learn more or to make an appointment, call

775.738.5850

Nevada Health Centers serves communities throughout the state of Nevada Visit us online at nyhealthcenters.org

We accept most private insurance, Medicaid, and Medicare, and offer a sliding fee discount program.



ELKO FAMILY MEDICAL & DENTAL CENTER 762 14th Street, Elko, NV 89801

# What's inside

About this guide
What is integrated behavioral health?4
Who provides mental and behavioral healthcare?
Medical provider listings 5–8
Behavioral/mental health provider listings
Social services provider listings 17–26

# About this guide

This guide, created in partnership with PACE Coalition and supported by a grant from the Community Foundation of Elko County, highlights a selection of medical, behavioral/mental health, and social service providers in and around the Elko, NV area.

# About Nevada Health Centers

Nevada Health Centers is our state's largest community health center program, offering primary care, behavioral/mental health, dentistry, and pharmacy services at various locations in Nevada's urban and rural communities.

We operate 18 community health centers, three mobile health programs, and seven Women, Infants, and Children offices in southern Nevada. Our Elko Family Medical and Dental Center, located at 762 14th Street, provides primary care, behavioral/ mental health, dentistry, and pharmacy services to anyone in need, regardless of ability to pay.

We accept most insurance plans, including Medicaid and Medicare, and offer a sliding fee scale for those without insurance.

If you or a loved one needs behavioral/ mental health services or support, please call us at 775.738.5850.

# **About PACE Coalition**

PACE Coalition is a nonprofit coalition of parents, educators, business leaders, law enforcement, and people from many community sectors who work to strengthen families in Elko, Eureka, and White Pine counties and to keep youth substance free.

Our motto, "Healthy Communities ... Whatever It Takes," captures the essence of our coalition's mission, which we fulfill by funding substance use prevention programs, providing special training, and offering educational opportunities about harmful substances, health and wellness, parenting, nutrition, and more.

PACE is a 501(c)(3) nonprofit corporation funded primarily by state and federal grants.

For more information, please contact us at 775.777.3451 or info@pacecoalition.org.



# What is integrated behavioral health?

Integrated behavioral health, or IBH, means that we treat symptoms of the body and mind in order to get you on the road to better health. Under this model, we evaluate the following as we determine the best treatment plan for you:

- Are you up to date on your medical exams and screenings?
- What prescriptions are you taking, and are you getting proper nutrition?

- Are you receiving regular dental care?
- What mental or behavioral symptoms are you experiencing, and how might they be related to your physical health?

By taking this whole-person approach, we are better able to understand the root causes of mental and behavioral health issues, and can develop a treatment plan or guidance that leads to more effective outcomes.

# Who provides mental and behavioral healthcare?

**Primary Care Providers** are licensed medical professionals (typically a doctor, physician assistant, or advanced practice registered nurse) who take care of patients' general medical needs and coordinate care with specialty providers when needed. Primary care providers are often the first point of contact for those with mental or behavioral health issues.

**Psychiatrists** are medical doctors who specialize in mental health, including substance use disorders. Psychiatry is the branch of medicine focused on the diagnosis, treatment, and prevention of mental, emotional, and behavioral disorders. Psychiatrists are qualified to assess both the mental and physical aspects of psychological problems.

**Psychologists** are mental health professionals who use psychological evaluations and talk therapy to help people learn to better cope with life and relationship issues and mental health conditions. Licensed Clinical Social Workers (LCSW)

hold a master's degree in social work and are licensed to provide diagnoses and counseling services to individuals living with mental, behavioral, and other emotional issues.

**Licensed Social Workers (LSW)** are specially trained social workers who have met requirements for licensure in order to help clients with mental health issues.

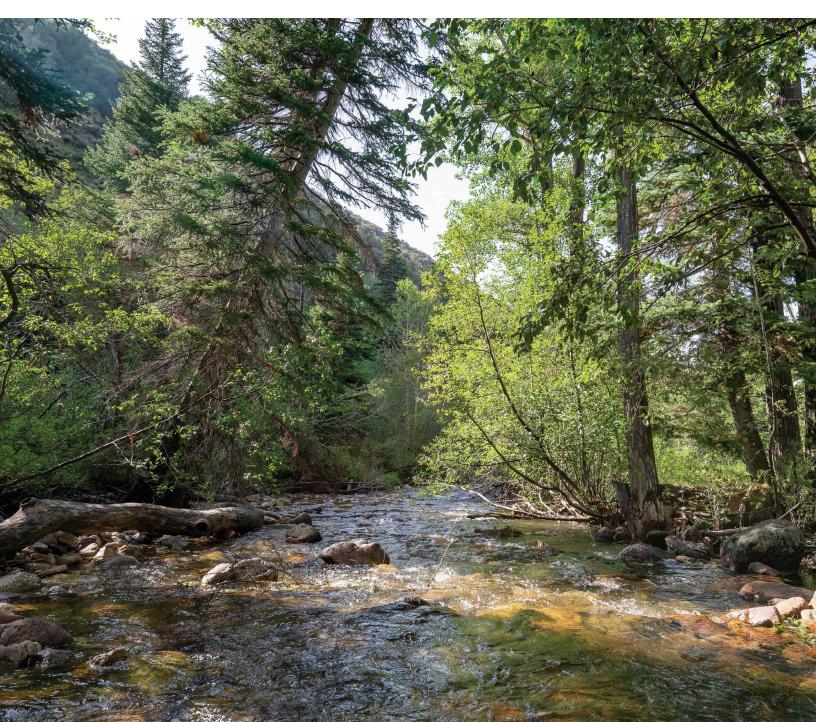
# **Marriage and Family Therapists (MFT)**

are mental health professionals trained in psychotherapy and family systems, and licensed to diagnose and treat mental and emotional disorders within the context of marriage, couples, and family systems.

**Licensed Drug and Alcohol Counselors** (**LDAC**) are trained professionals who work with clients to help them better understand

with clients to help them better understand and overcome their addictions.

# **Medical Providers**



# **A+ Total Care**

#### 976 Mountain City Hwy, Elko NV 89801

# 775.777.7587

#### www.aplustotalcare.com

Urgent care: Sunday, 8 am - 12 pm; Monday--Friday, 8 am - 7:30 pm; Saturday, 8 am - 4pm (Holiday hours may vary).

#### MEDICAL

# **Agape Hospice and Palliative Care**

105 Carson Road, Battle Mountain NV 89820

#### www.agapehospiceandpalliativecare.org

Agape Hospice and Palliative Care's mission is to provide end-of-life care for individuals and their loved ones in Lander County regardless of their circumstances.

#### **MEDICAL**

#### **Battle Mountain General Hospital**

535 S. Humboldt Street, Battle Mountain NV 89820

#### 775.635.2550

#### www.bmgh.org

General hospital services, emergency room, and clinic.

#### MEDICAL

#### **Consumer Direct Care Network Nevada**

1005 Terminal Way, Suite 294, Reno NV 89502

#### 775.786.4999

#### www.consumerdirectnv.com

Statewide: personal care services, respite care, limited skilled services.

#### MEDICAL



# Genesis Home Health & Hospice - Corporate Office

#### 2620 Ruby Vista Drive, Elko NV 89801

#### 775.753.7626

#### www.genesishhh.com

Home health services: skilled nursing services, home health aide, physical therapy, occupational therapy, speech therapy, medical social work, dietitian at home, hospice, nursing, bereavement, spiritual counselors, and other services.

#### **MEDICAL**

#### **Genesis Home Health & Hospice - Ely Office**

1500 Avenue F, Suite D, Ely NV 89301

#### 775.289.2226

#### www.genesishhh.com

Home health services: skilled nursing services, home health aide, physical therapy, occupational therapy, speech therapy, medical social work, dietitian at home, hospice, nursing, bereavement, spiritual counselors, and other services.

#### **MEDICAL**

#### **Guiding Light Hospice**

#### 1515 7th Street, Elko NV 89801

#### 775.753.6400

24/7 licensed medical facility, full service medical hospice, staff physicians, RNs, CNAs, MSW, pastor, physical, occupational, speech therapy, respite and bereavement services, durable medical equipment, pharmacy services, family support, volunteer services, end-of-life care, pain management.

#### **MEDICAL**

#### **High Desert Imaging**

976 Mountain City Hwy, Elko NV 89801

#### 775.621.5800

We utilize a number of imaging formats including X-ray, ultrasound, magnetic resonance imaging (MRI), and computed tomography (CT) using the latest state-of-the-art technology to deliver optimal imaging acquisition, processing, and display of patient studies.

MEDICAL

#### **Horizon Hospice**

1250 Lamoille Hwy, Suite 413, Elko NV 89801

#### 775.778.0612

#### www.horizonhospiceelkonv.org

We provide: a team of specially trained volunteers to help with caring for patients; 24-hour on-call availability when support is needed; pain medications and medical equipment; instruction for loved ones caring for their family members; respite services for families; comfort care therapies—music, art, essential oils; and bereavement support to families.

#### **MEDICAL**

#### InfantSEE

#### www.infantsee.org

No-cost vision assessment program for infants.

#### **MEDICAL**

# Nevada Health Centers -Carlin Community Health Center

310 Memory Lane, Carlin NV 89822

#### 775.754.2666

#### www.nvhealthcenters.org

Non-profit FQHC offering family medicine, preventive health, women's health, children's health and immunizations, dispensary services, and health education.

#### **MEDICAL**

# Nevada Health Centers -Elko Family Medical & Dental Health Center and Administrative Offices

762 14th Street, Elko NV 89801

#### 775.738.5850

#### www.nvhealthcenters.org

Non-profit FQHC offering family medicine, preventive health, women's health, children's health and immunizations, telehealth services, dispensary services, health education, family planning, dental, OB/GYN, and behavioral health.

#### **MEDICAL**

# Nevada Health Centers -Jackpot Community Health Center

#### 950 Lady Luck Drive, Jackpot NV 89825

### 775.755.2500

#### www.nvhealthcenters.org

Non-profit FQHC offering family medicine, preventive health, women's health, children's health and immunizations, dispensary services, and health education.

#### MEDICAL

# Nevada Health Centers -Wendover Community Health Center

925 Wells Avenue, West Wendover NV 89883

### 775.664.2220

#### www.nvhealthcenters.org

Non-profit FQHC offering family medicine, preventive health, women's health, children's health and immunizations, dispensary services, and health education.

#### **MEDICAL**

#### **New Horizon Home Care**

1250 Lamoille Hwy, #309, Elko NV 89801

#### 775.753.7110

24/7 licensed medical facility, offering skilled nursing, CNA, personal care services, respite care, homemaking, companion services, chore services, pain management, wound care, chemotherapy, medication management, disease management, and physical, occupational, and speech therapy.

#### **MEDICAL**

#### **NEWE Medical Clinic**

400 B Newe View, Ely NV 89301

#### 775.289.2134

Native American Indian/Alaskan Natives eligibility, access to care, Medicaid, CHIP, SNAP, Medicare, social security assistance, coordination, veteran assistance, WIC, and LIHEA.

#### MEDICAL

# Northeastern Nevada Regional Hospital (NNRH)

### 2001 Errecart Blvd, Elko NV 89801

#### 775.738.5151

#### www.nnrhospital.com

Bone health, cardiovascular services, dietary services, emergency department, laboratory services, materials management, medical records, medical staff services, med/surg/peds/ICU, patient financial services, radiology/diagnostic imaging, rehabilitation services, respiratory services, sleep medicine program, surgery department, and women and newborn services.

#### MEDICAL

# **Owyhee Community Health Facility**

1623 Hospital Loop, Owyhee NV 89832

# 775.757.2415

#### www.shopaitribes.org/spochf

Healthcare for the Shoshone-Paiute Tribes of the Duck Valley Reservation, American Indians, and Alaska Natives enrolled or a descendant of a federally recognized tribe, and to individuals living on and near the reservation.

#### MEDICAL

# William Bee Ririe Hospital

1500 Avenue H, Ely NV 89301

#### 775.289.3001

#### www.wbrhely.org

24-hour emergency care, cardiology, endoscopy, general surgery, gynecology, lab services, radiology, rehabilitation/physical and therapy.

#### MEDICAL

# William Bee Ririe Rural Health Clinic

6 Steptoe Circle, Ely NV 89301

### 775.289.3612

#### www.wbrhely.org

Family practice, OB/GYN, general surgery, orthopedic surgery, pain management, podiatry, psychology, otolaryngology (ENT), dietary, cardiology, endocrinology, urology, female pelvic medicine and reconstructive surgery, and physical medicine/rehabilitation.

#### MEDICAL



# **Behavioral/Mental Health Providers**



# Communities in Schools -Elko Office

#### 2952 Mountain City Hwy, Unit 14, Elko NV 89801

#### 775.738.2783

#### www.cisnenv.org

Variety of programs/services: hunger prevention; health and wellness; counseling services; resource centers; CIS academy; early childhood education; school supplies.

#### **MENTAL HEALTH**

# Communities in Schools -Spring Creek Office

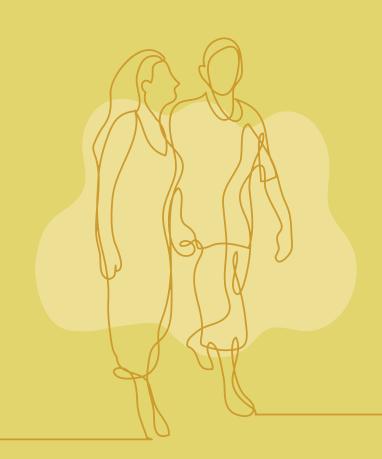
711 Boyd-Kennedy Road, Spring Creek NV 89815

#### 775.753.9183

#### www.cisnenv.org

Variety of programs/services: hunger prevention; health and wellness; counseling services; resource centers; CIS academy; early childhood education; school supplies.

#### **MENTAL HEALTH**



# **Crossroads Behavior Consultation, LLC**

1250 Lamoille Hwy, Suite 3103, Elko NV 89801

# 775.777.1292

Autism cognitive developmental disorders behavior therapy/applied behavior analysis.

#### MENTAL HEALTH

# Dementia Friendly Nevada

# 775.682.7072

#### www.dementiafriendlynevada.org

# www.dementiafriendlynevada.org/communities/elko

Statewide resources and support for people living with dementia, and their friends, families, and caregivers.

#### **MENTAL HEALTH**

# Elko Band Alcohol & Drug Program

1745 Silver Eagle Drive, Elko NV 89801

# 775.738.8889

A&D evaluations, outpatient/inpatient treatment for tribal members, prevention education. Karla Dick, Alcohol and Drug Coordinator

# **MENTAL HEALTH**

# Elko Band Council Tribal Social Services

1745 Silver Eagle Drive, Elko NV 89801

# 775.738.8889

Social services for Native Americans, such as general assistance program and child welfare. Social Workers: Marlene Dick, BSW, and Ortencia Puhuyaoma

#### **MENTAL HEALTH**

# Elko Rural Clinics Counseling & Supportive Services

1825 Pinion Road, Suite A, Elko NV 89801

# 775.738.8021

Mental health services, different types of therapy.

#### **Ely Mental Health Center**

1675 Avenue F, Ely NV 89301

775.289.1671

#### www.dpbh.nv.gov

Mental health counseling, service coordination.

#### **MENTAL HEALTH**

# Gamblers Anonymous Meeting Finder

#### www.meetings.intherooms.com/meetings/

#### search?fellowship=GA

Support groups for those living with or recovering from problematic gambling.

#### **MENTAL HEALTH**

# Hopsage Clinical Psychology

401 Railroad Street, Suite 407, Elko NV 89801

#### 775.385.0780

#### www.hopsagepsychology.com

Individual therapy, couples therapy, family therapy, group therapy (limited), and psychological consultation.

#### **MENTAL HEALTH**

#### Humboldt Human Development Services

1250 Lamoille Hwy, Suite 1312, Elko NV 89803

#### 775.738.8433

#### www.hhdsnv.org

We provide supportive services to people with developmental/intellectual disabilities. We operate throughout rural northern Nevada. Most supports are provided via contract with the State of Nevada Rural Regional Services.

**MENTAL HEALTH** 

#### LGBTQ National Help Center

#### 888.843.4564

#### www.glbthotline.org

We provide a safe environment on the phone or internet for people of all ages to discuss issues that they don't feel comfortable talking about anywhere else.

#### **MENTAL HEALTH**

#### **LGBTQ National Senior Hotline**

#### 888.234.7243

#### www.glbthotline.org

Providing senior callers ages 50 and above confidential peer-support, information, local resources, and more.

#### **MENTAL HEALTH**

#### **LGBTQ National Youth Talkline**

#### 800.246.7743

#### www.glbthotline.org/talkline.html

Provides telephone, online private one-to-one chat and email peer-support, factual information, and resources. Services are free and confidential. We speak with teens and young adults up to age 25 about coming-out issues, relationship concerns, parent issues, school problems, HIV/AIDS anxiety, and safer-sex information, etc.



#### LifeQuest Behavioral Health

1515 7th Street, Elko NV 89801

#### 775.299.3738

#### www.lifequestnv.com

Psychotherapy, medication management, psychosocial rehabilitation services, basic skills training services, case management, online therapy, veterans services (775.299.0181), counseling, therapy.

#### **MENTAL HEALTH**

# Narcotics Anonymous Alano Club

630 Silver Street, Elko NV 89801 www.narcotics.com/na-meetings/nevada/elko Sunday: 1:30 pm

#### **MENTAL HEALTH**

# Narcotics Anonymous Catholic Church

1035 C Street, Elko NV 89801 www.narcotics.com/na-meetings/nevada/elko Thursday: 6:30 pm

**MENTAL HEALTH** 

# Narcotics Anonymous Choose Life Group

680 River Street, Elko NV 89801

www.narcotics.com/na-meetings/nevada/elko

Saturday: 6:30 pm

#### **MENTAL HEALTH**

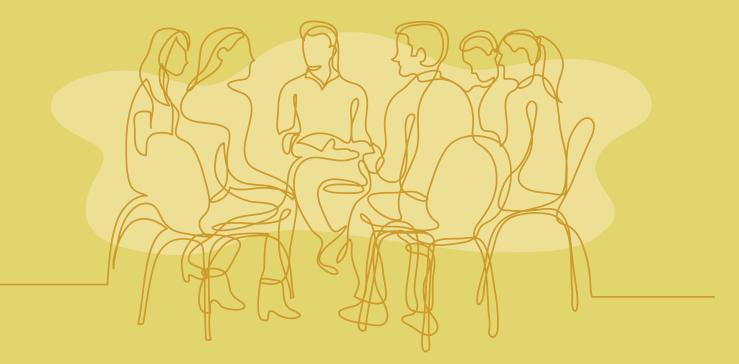
# Narcotics Anonymous Elko County Courthouse

565 Idaho Street, Elko NV 89801 www.narcotics.com/na-meetings/nevada/elko Monday: 6:15 pm

#### **MENTAL HEALTH**

# Narcotics Anonymous Silver Street Office Complex

722 Silver Street, Ste. 202, Elko NV 89801 www.narcotics.com/na-meetings/nevada/elko Monday: 5:30 pm



# National Alliance on Mental Illness (NAMI) / Western Nevada

#### Elko

# 775.388.8432

#### www.namiwesternnevada.org

Education classes, peer support groups (Elko locations), family support groups (online).

#### **MENTAL HEALTH**

# National Alliance on Mental Illness (NAMI) / Western Nevada

P.O. Box 4633, Carson City NV 89702

#### 775.241.4212

#### www.namiwesternnevada.org

Education classes, peer support groups (Elko locations), family support groups (online).

#### **MENTAL HEALTH**

#### **National Domestic Violence Hotline**

#### 800.799.7233

#### www.thehotline.org

Confidential, one-on-one support to callers, crisis intervention, options for next steps, and direct connection to sources for immediate safety. Our database includes agencies and resources across the country. Bilingual advocates are available, and our Language Line offers translations in different languages.

#### **MENTAL HEALTH**

#### **National Hopeline Network**

#### 800.442.4673

#### www.hopeline.com

Kristin Brooks Hope Center is a nonprofit 501(c)3 organization. Our focus is suicide prevention, awareness, and education. We provide help and hope through college campus and high school events, online suicide crisis chat, suicide crisis hotlines, and other educational programs.

#### **MENTAL HEALTH**

#### National Runaway Safeline

#### 800.621.4000

#### www.1800runaway.org

The National Runaway Safeline (NRS) is here to listen, whether you are thinking of running away or already have. Our services are confidential and nonjudgmental.

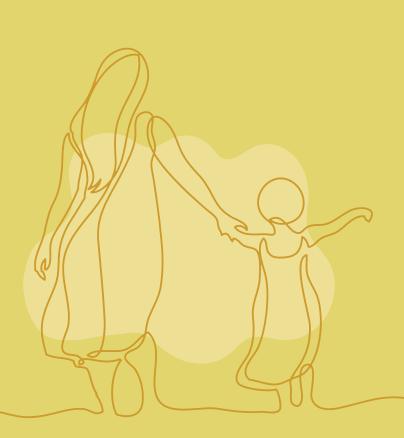
#### **MENTAL HEALTH**

# National Sexual Assault Hotline & Rape, Abuse & Incest National Network (RAINN)

#### 800.656.4673

#### www.rainn.org

The nation's largest anti-sexual violence organization. RAINN operates the National Sexual Assault Hotline in partnership with local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.





If you or someone you know needs support now, call or text 988 or chat 988lifeline.org

There is hope.





# **National Suicide Prevention Lifeline**



# 800.273.8255

#### www.suicidepreventionlifeline.org

The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress, 24 hours a day, 7 days a week.

#### **MENTAL HEALTH**

Northeastern Nevada Regional Hospital (NNRH) Case Management & Behavioral Services

2001 Errecart Blvd, Elko NV 89801

### 775.748.2049

www.nnrhospital.com

Hospital case management and therapy.

#### **MENTAL HEALTH**

# Northern Nevada Center for Independent Living (NNCIL)

999 Pyramid Way, Sparks NV 89431

#### 775.353.3599, option 2

www.nncil.org

*I* & *R* advocacy, life skills, transition, peer support.

#### **MENTAL HEALTH**

# Northern Nevada Intergroup of Alcoholics Anonymous

436 S. Rock Blvd, Sparks NV 89431

#### 775.355.1151

#### www.nnig.org/meetings

Meeting locations and times throughout northern Nevada.

#### **MENTAL HEALTH**

#### **Post-Partum Support Coordinator**

#### 775.934.0007

Coordinating care of PMAD (perinatal mood and anxiety disorders) support line.

#### **MENTAL HEALTH**

# Rural Clinics Immediate Mental Health CARE Teams

#### 877.283.2437

www.dpbh.nv.gov/Programs/Rural\_Clinics\_Administration/

#### CARE\_Team

The Nevada Department of Health and Human Services Rural Clinics Immediate Mental Health CARE Team supports adults anywhere in rural Nevada who need immediate mental healthcare.

#### **MENTAL HEALTH**

# Rural Mobile Crisis Response Team Clinical Office

### 702.486.7865

#### www.knowcrisis.com

MCRT supports youth and families of youth under the age of 18 showing signs of behavioral or mental health issues that pose a threat to the child's stability within their home, school, or community.



#### South Fork Band Alcohol & Drug Program

21 Lee, Unit B-13, Spring Creek NV 89815

#### 775.744.4273 ext. 106

Debbie Honeyestewa, CADC social worker.

#### **MENTAL HEALTH**

# **Trevor Project Crisis Line - LGBTQ Youth**

#### 866.488.7386

#### www.thetrevorproject.org

Our trained counselors are here to support you 24/7. If you are a young person in crisis, feeling suicidal, or in need of a safe and judgment-free place to talk, call the TrevorLifeline now at 866.488.7386.

#### **MENTAL HEALTH**

# Vitality Center / Vitality Unlimited

3740 Idaho Street, Elko NV 89801

### 775.738.8004

#### www.vitalityunlimited.org

*Residential, detoxification, substance abuse treatment, behavioral health treatment, SUDs with co-occuring.* 

#### **MENTAL HEALTH**

# Vitality Integrated Programs (VIPs) Complete Behavioral Health

215 Bluffs Avenue, Suite 200, Elko NV 89801

#### 775.777.8477

#### www.vitalityunlimited.org

A certified community behavioral health clinic providing 24/7 crisis intervention, comprehensive behavioral health services, substance abuse services, and primary healthcare services. Sliding fee scale, accepting Medicaid, Medicare, and TRICARE.

#### **MENTAL HEALTH**

Wellness Men's Group, Old Timers, 12-Step Recovery Group (AA & NA), AAA Group (NA), Freedom Group, and Weekend Warriors Group

### 775.296.0656

Local support groups.

#### **MENTAL HEALTH**

## White Pine County Community Health

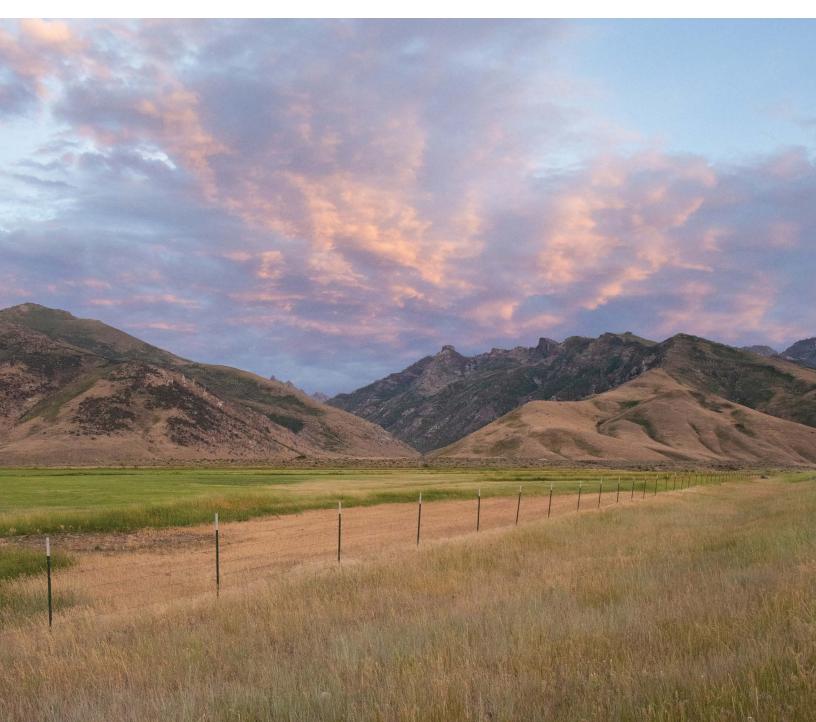
297 Nevada Northern Rail Way, Suite 5, Ely NV 89301

#### 775.293.6558

#### www.whitepinecounty.net/297/Public-Health

Family planning, STD testing and treatment, immunizations, iron and lead testing, well woman exams, etc.

# **Social Service Providers**



# Aging & Disability Resource Center Access to Healthcare Network

#### 1071 Idaho Street, Elko NV 89801

### 775.753.4085

#### www.accesstohealthcare.org/services-for-individuals/

#### resources-for-seniors-and-disabled

Long-term care planning, Medicare counseling, options counseling, one-stop access to info and resources, caregiver support.

#### **SOCIAL SERVICE**

# Aging & Disability Services Division (State of Nevada, Dept. of Health & Human Services)

1010 Ruby Vista Drive, Suite 104, Elko NV 89801

## 775.738.1966

#### www.adsd.nv.gov

ADSD represents Nevada's elders, children, and adults with disabilities or special healthcare needs. Comprehensive support services for those ages 60+ and long-term care, disability services no age limitations, report elder abuse and neglect.

#### SOCIAL SERVICE

#### **Aging Services Senior Rx Program**

# 866.303.6323, option 2

#### www.adsd.nv.gov/Programs/Seniors/SeniorRx/SrRxProg

The program is a state pharmaceutical assistance program for low-income seniors and persons with disabilities, who are Medicare eligible and do not qualify for other services/ programs, such as Extra Help or Medicaid.

#### SOCIAL SERVICE



### American Cancer Society

#### 800.227.2345

#### www.cancer.org

Offering support to cancer patients and their families.

#### SOCIAL SERVICE

# **Boys & Girls Clubs of Elko**

782 Country Club Drive, Elko NV 89801

#### 775.738.2759

#### www.bgcelko.org

Serving children ages 5-18 with programs in character/ leadership, education/career development, health/ life skills, the arts, sports, fitness, and recreation.

#### **SOCIAL SERVICE**

# **Boys & Girls Club of Spring Creek**

7 Licht Parkway, Spring Creek NV 89815

#### 775.777.4046

#### www.bgcelko.org/spring-creek-site

Serving children in kindergarten-6th grade with programs in character/leadership, education/career development, health/life skills, the arts, sports, fitness, and recreation.

#### **SOCIAL SERVICE**

# **Boys & Girls Clubs of Wells**

518 Dover Street, Wells NV 89835

#### 775.777.4559

#### www.bgcelko.org

Serving children in kindergarten-6th grade with programs in character/leadership, education/career development, health/life skills, the arts, sports, fitness, and recreation.

#### **SOCIAL SERVICE**

# Carlin Open Door Senior Center

320 Chestnut Street, Carlin NV 89822

# 775.754.6465

www.explorecarlinnv.com/departments/senior\_center.php

Variety of services for citizens ages 60 and older.

# Catholic Charities St. Joseph's Mater Dei Hall

990 Highland Drive, Elko NV 89801

775.738.6432

www.stjoech.org

Catholic Charities outreach services.

#### **SOCIAL SERVICE**

#### **Division of Child & Family Services (DCFS)**

740 Park Avenue, Ely NV 89301

775.289.1640

www.dcfs.nv.gov

Child protective services, foster family licensing.

#### SOCIAL SERVICE

### **Division of Child & Family Services (DCFS)**

1010 Ruby Vista Drive, Suite 101, Elko NV 89801

775.753.1300

www.dcfs.nv.gov

Child protective services, foster family licensing.

#### **SOCIAL SERVICE**

#### **Division of Welfare & Supportive Services**

1020 Ruby Vista Drive, Suite 101, Elko NV 89801

#### 775.753.1192

#### www.dwss.nv.gov

Temporary assistance for needy families, SNAP, Medicaid. Dial 2-1-1, text 898-211, or visit www.nevada211.org

#### **SOCIAL SERVICE**

### **Dream Foundation**

### 805.564.2131 ext. 124

#### www.dreamfoundation.org/veterans

Dreams for veterans: serving final dreams of those who have served.

#### **SOCIAL SERVICE**

#### **Duck Valley Senior Center (Owyhee)**

1436 Gahnee Road, Owyhee NV 89832

#### 775.757.3174

Meals on Wheels, congregate feeding. Resources for ages 55 and up.

#### SOCIAL SERVICE

# Eastline Justice Court -Elko County (West Wendover)

1111 N. Gene L. Jones Way, W. Wendover NV 89883

### 775.664.2305

www.elkocountynv.net/departments/justice\_courts/

eastline/index.php

Part of the Justice Court system located in Elko County.

#### **SOCIAL SERVICE**

### **Elko Band Council**

1745 Silver Eagle Drive, Elko NV 89801

#### 775.738.8889

Elko Band Chairwoman, Danena Ike: councilmember2@elkoband.org Elko Band Administrator, Janice Steele: administrator@elkoband.org



Elko Committee Against Domestic Violence (CADV) - Harbor House Confidential

Elko NV 89801

#### 775.738.6524 | 775.738.9454 Crisis Line

Helping victims of domestic violence, sexual assault, and stalking.

#### **SOCIAL SERVICE**

### Eureka Senior Center

20 W. Gold Street, Eureka NV 89316

### 775.237.5597

#### www.co.eureka.nv.us/county/senior.htm

Homebound delivery, food assistance, Project NEON, home health nursing, housekeeping, Medicare information and referrals, social services referrals, etc.

#### **SOCIAL SERVICE**

#### **Elko Family Resource Center**

Family Resource Centers of Northeastern Nevada (FRCNN)

331 7th Street, Elko NV 89801

#### 775.753.7352

#### www.elkofrc.org

Parenting classes, WIC (Women, Infants and Children), breastfeeding support, application assistance, community referrals, family advocacy, grandparent respite, childcare reimbursement, teen pregnancy prevention program.

#### **SOCIAL SERVICE**



#### **Fannie Komp Senior Center**

728 7th Street, Crescent Valley NV 89821

#### 775.468.0466

#### www.co.eureka.nv.us/crescent/senior01.htm

Transportation, homebound meals, food assistance available, recreational and social activities, referral service available. Come have lunch with us!

#### SOCIAL SERVICE

#### **Friends for Life**

P.O. Box 1143, Elko NV 89801

#### 775.738.8101

To provide financial and other assistance to Elko County residents who are suffering significant hardships as a result of serious medical conditions. Travel, lodging, some prescription equipment, and other resources.

#### **SOCIAL SERVICE**

#### Friends In Service Helping (F.I.S.H.)

821 Water Street, Elko NV 89801

#### 775.738.3038

www.fishelko.org

*Emergency food assistance, commodity distribution, soup kitchen, samaritan house emergency shelter.* 

#### **SOCIAL SERVICE**

#### **Great Basin Children's Advocacy Center**

1448 Silver Street, Elko NV 89801

#### 775.388.9273

#### www.greatbasincac.org

Provides coordinated response to cases of suspect child sexual assault, resources, and referrals.

# Great Basin College Mark H. Dawson Child & Family Center

#### 1500 College Pkwy, Elko NV 89801

# 775.327.2387

#### www.gbcnv.edu/child

Full-time and part-time preschool programs for children ages 2-6 years.

#### **SOCIAL SERVICE**

# Head Start of Northeastern Nevada, Early Head Start

#### 1280 Golf Course Road, Elko NV 89801

#### 775.738.5953

#### www.headstartelko.com

Head Start provides early learning and school readiness for children 0-5 years of age. Children learn important social and emotional skills through supervised play with other children, helping to develop social skills, and promoting a healthy view of personal identity.

#### **SOCIAL SERVICE**

# Highland Village of Elko

2850 Ruby Vista Drive, Elko NV 89801

#### 775.753.5500

#### www.highlandvillageofelko.com

Retirement community with independent living, assisted living, skilled nursing, and memory care.

#### SOCIAL SERVICE

# Home Energy Retrofit Opportunities for Seniors (H.E.R.O.S.)

#### 866.404.5204

https://energy.nv.gov/Programs/Home\_Energy\_Retrofit\_

#### **Opportunities\_for\_Seniors\_(HEROS)**

The program assists with reducing energy costs for Nevada seniors by improving the energy efficiency of their home. The program is provided at no cost to income qualified seniors who own their own home.

#### **SOCIAL SERVICE**

# Inter-Tribal Council of Nevada Elko Head Start Program

1765 Silver Eagle Drive, Elko NV 89801

#### 775.738.3631

Providing early childhood education, health, nutrition, disabilities/mental health, and parent engagement services to low-income children and families.

#### SOCIAL SERVICE

# Inter-Tribal Council of Nevada Women, Infants and Children (ITCN WIC)

1745 Silver Eagle Drive, Elko NV 89801

#### 775.738.5000

#### www.itcnwic.org

Nutritional education, breastfeeding help/support, travel to outlining areas to service participants. Participants do NOT have to be native.



#### Little People's Head Start

#### 435 South 13th Street, Ely NV 89301

#### 775.289.6113

#### www.lphsely.org

Little People's Head Start and Early Head Start are federally funded preschool and family support programs for low-income families, helping parents and children to be self-reliant. Services provided include education, medical, dental, and nutrition.

#### **SOCIAL SERVICE**

# Make-A-Wish Northeastern California & Northern Nevada

1 E. Liberty Street, Suite 600, Reno NV 89501

#### 775.826.8008

#### www.necannv.wish.org

*Grants wishes to children between the ages of 2.5 and 18 with life-threatening medical conditions.* 

#### **SOCIAL SERVICE**

#### **National Child Abuse Hotline**

#### 800.422.4453

#### www.childhelp.org/hotline

The hotline is dedicated to the prevention of child abuse. It is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, provide assistance in over 170 languages. The hotline offers crisis intervention, information, and referrals to thousands of emergency, social service, and support resources. All calls are confidential.

#### **SOCIAL SERVICE**



#### National Human Trafficking Hotline

#### 1.888.373.7888 (TTY: 711)

#### Text 233733

#### www.humantraffickinghotline.org

The hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. Help is available 24 hours a day, 7 days a week, 365 days a year, in English or Spanish, or in more than 200 additional languages through an on-call interpreter. The hotline connects victims with vetted services and support. Correspondence is confidential and you may request assistance or report a tip anonymously.

#### **SOCIAL SERVICE**

#### **Nevada Hands & Voices**

# 775.351.1959

www.nvhandsandvoices.org

Nonprofit support for families with deaf or hard-of-hearing children.

#### **SOCIAL SERVICE**

# Nevada Medicaid Enrollment Division of Welfare & Supportive Services

1020 Ruby Vista Drive, Suite 101, Elko NV 89801

#### 775.753.1233

www.dwss.nv.gov

*Programs to assist with disabilities, community integration, and many other types of services.* 

#### **SOCIAL SERVICE**

# Nevada Medicaid, Elko Office Division of Health Care, Financing & Policy

1010 Ruby Vista Drive, Suite 103, Elko NV 89801

#### 775.753.1246

#### https://www.medicaid.nv.gov

*Programs to assist with disabilities, community integration, and many other types of services.* 

#### Nevada Outdoor School

2363 N. 5th Street, Unit 102, Elko NV 89801

#### 775.777.0814

#### www.nevadaoutdoorschool.org/home.aspx

Nevada Outdoor School helps kids connect with the outdoors and learn about the natural world.

#### **SOCIAL SERVICE**

# **Nevada Rural Housing Authority**

3695 Desatoya Drive, Carson City NV 89701

#### 775 887.1795

#### www.nvrural.org

NRHA helps rural Nevadans seeking affordable housing, home ownership, rentals, and other housing-related services.

#### **SOCIAL SERVICE**

#### Nevada Youth Training Center (NYTC)

100 Youth Center Road, Elko NV 89801

#### 775.748.6200

https://dcfs.nv.gov/Programs/JJS/

#### Nevada\_Youth\_Training\_Center

*Staff secure, youth correction facility for adjudicated youth.* 

#### **SOCIAL SERVICE**

# Northeast Nevada Citizen Corps/ CERT Program NNCCCP @ ECSO

775 West Silver Street, Elko NV 89801

#### 775.777.2517

*Emergency preparedness outreach, classes, and information. Partnerships with other agencies.* 

#### SOCIAL SERVICE

# Northeastern Nevada CASA (Court Appointed Special Advocate)

P.O. Box 1543, Elko NV 89803

#### 775.934.7636

#### www.sites.google.com/site/northeasternnevadacasa

Providing child advocacy to children in foster care. Volunteers from the community are trained and then appointed to cases to advocate on behalf of children that have been removed from their homes and placed in the foster care system.

#### **SOCIAL SERVICE**

# NV Energy Special Assistance Fund for Energy

#### 775.738.4375, option 3

#### www.nvenergy.com/account-services/assistance-programs/safe

The SAFE program, associated with NV Energy, is a "gapfilling" program designed to assist people who, through income limitations or other unusual circumstances, are having difficulty paying their utility bills.



# PACE Coalition (Partners Allied for Community Excellence)

#### 147 Idaho Street, Suite A, Elko NV 89801

# 775.777.3451

#### www.pacecoalition.org

Substance use prevention, healthy communities, youth programs, classes in mental health first aid, diabetes self-management, suicide prevention, etc.

#### **SOCIAL SERVICE**

# PACE Coalition Veteran Support Group (Partners Allied for Community Excellence)

147 Idaho Street, Suite A, Elko NV 89801

# 775.777.3451

#### www.gbcnv.edu/veterans

*Veterans education information, support groups.* 

#### SOCIAL SERVICE

### **Retired Seniors Volunteer Program (RSVP)**

311 Murry Street, Ely NV 89301

#### 775.289.6323

#### www.nevadaruralrsvp.org

RSVP's mission is to help frail, homebound, and lowincome seniors remain independent by providing high-quality programs which allow them to stay in their own homes with dignity. Additionally, RSVP coordinates a volunteer network of seniors who use their skills and talents to provide support to community agencies and address community needs through service.

#### **SOCIAL SERVICE**



# **Retired Seniors Volunteer Program (RSVP)**

Elko NV

775.318.3409

#### www.nevadaruralrsvp.org

RSVP's mission is to help frail, homebound, and low-income seniors remain independent by providing high-quality programs which allow them to stay in their own homes with dignity. Additionally, RSVP coordinates a volunteer network of seniors who use their skills and talents to provide support to community agencies and address community needs through service.

#### **SOCIAL SERVICE**

### Ruby Mountain Resource Center

804 & 806 River Street, Elko NV 89801

#### 775.738.8360

#### www.rubymountainresourcecenter.org

Variety of services: job training site for people with disabilities; thrift store and clothing boutique; referral/vouchers for people in need (clothes, food, household items) at no charge; shredding (confidential); recycling.

#### **SOCIAL SERVICE**

# Silver Sage Senior Center - Wells

213 First Street, Wells NV 89835

#### 775.752.3280

#### www.cityofwellsnv.com/seniorcenter.shtml

Open Monday-Friday for senior citizens, offers Meals on Wheels for home-bound seniors. Lunch Monday-Thursday; breakfast on Fridays from 7-10 am.

#### **SOCIAL SERVICE**

# Southern Bands Health Center Indian Health Services (IHS) Elko Service Unit

515 Shoshone Circle, Elko NV 89801

#### 775.748.1400

#### www.ihs.gov/phoenix/healthcarefacilities/elko

Native American Indian/Alaskan Natives eligibility, access to care, Medicaid, CHIP, SNAP, Medicare, social security assistance, coordination, veteran assistance, WIC, and LIHEA.

#### **Starkey Cares Program**

#### 800.328.8602

#### www.starkeyhearingfoundation.org

Assistance with hearing aids and other medical components related to auditory needs.

#### **SOCIAL SERVICE**

# State Health Insurance Program (SHIP) Medicare Counseling

9670 Gateway Drive, Suite 200, Reno NV 89521

### 775.687.0846

#### www.adsd.nv.gov/Programs/Seniors/SHIP/SHIP\_Prog

Statewide Medicare counseling and supportive Medicare programs to help pay prescription and healthcare.

#### **SOCIAL SERVICE**

# State of Nevada Office for Consumer Health Assistance

701 Walnut Street, Rm. 3, Elko NV 89801

#### 888.333.1597

#### www.dhhs.nv.gov/programs/cha

The office assists anyone in Nevada with any issues related to meeting their health needs including finding services, insurance issues, etc.

#### **SOCIAL SERVICE**

Survivors of Suicide Loss of Northeastern Nevada

#### 775.397.1911

Trainings and classes for suicide prevention.

#### **SOCIAL SERVICE**

#### **The Children's Cabinet**

835 Railroad Street, Elko NV 89801

775.738.3808

#### www.childrenscabinet.org

Parents As Teachers (PAT) home program, childcare provider trainings.

#### **SOCIAL SERVICE**

# The Terrace at Ruby View Senior & Active Lifestyle Center

1795 Ruby View Drive, Elko NV 89801

#### 775.738.3030

#### www.elkoseniors.org

Senior activities, weekday lunch program, arts and crafts classes, Meals on Wheels.

#### **SOCIAL SERVICE**

#### **United Cerebral Palsy of Nevada**

450 W. Silver Street, #103, Elko NV 89801

#### 775.753.9612

#### www.ucpnv.org

Vocational training, job coaching, job development for people with disabilities.



# University of Nevada Cooperative Extension -Elko County Heart & Hope: A Family Violence Prevention Program

701 Walnut Street, Elko NV 89801

# 775.738.7291

#### www.extension.unr.edu/elko.aspx

A family violence prevention program for survivors of former domestic violence (adults and children of all ages).

#### **SOCIAL SERVICE**

# Vitality Unlimited / Vitality Housing

1250 Lamoille Hwy, Suite 942, Elko NV 89801

# 775.738.4158

#### www.vitalityunlimited.org

Affordable housing, multi-family, senior, continuum of care.

### SOCIAL SERVICE

# Wells Band Council Alcohol & Drug Program

1707 Mountain View Drive, Wells NV 89835

# 775.260.2610

Services for tribal enrolled members, AA meetings. A&D Coordinator, Paula Garcia: paula.wellsband@yahoo.com

#### **SOCIAL SERVICE**

# **Wells Family Resource Center**

P.O. Box 773, Wells NV 89835

# 775.752.2345

#### www.wellsfamilyresourcecenter.org

Daycare, parenting classes, case management, and family advocacy.

#### SOCIAL SERVICE

White Pine Care Center

1500 Avenue G, Ely NV 89301

### 775.289.8801

Retirement and assisted living facility.

SOCIAL SERVICE

# White Pine County Senior Center

1000 Campton Street, Ely NV 89301

775.289.2742

#### www.whitepinecounty.net/304/Senior-Center

Nutrition program, other services, and senior activities.

#### **SOCIAL SERVICE**

# Young Life Elko/Spring Creek

P.O. Box 1206, Elko NV 89801

### 775.299.3174

www.facebook.com/younglife.elko.springcreek

Faith-based youth organization for teens.





There is hope.



If you or someone you know needs support now, call or text **988** or chat **988lifeline.org** 







# Special thanks to the following community partners:

Beverly E. Coleman Nevada Health Foundation Community Foundation of Elko County Northeastern Nevada Regional Hospital PACE Coalition Vitality Center Elko Zero Suicide, Elko County





